

STEP Customers - Instructions



Simple Tag Exchange

At the STEP program initiation, McRoberts will provide you with a package (containing a tag, a return shipping label, and a return shipping box) and a return shipping label. You will receive the tag from McRoberts.

Each tag will arrive in its own foil pouch. The foil pouches in a metal tag storage box will be provided to you. The McRoberts Storage Box can accommodate up to 100 tags.

Each time a tag is removed from a patient's chart, on a weekly basis, send the used-tag box to McRoberts. Put the return shipping label on the tag box inside a shipping box. Put the return shipping label on the tag box inside a shipping box.

Ship the box to:

McRoberts Technologies
STEP Fulfillment
Suite 111
409 Joyce Kilmer Avenue

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