

Recommended Testing and Maintenance Guidelines

- [How To: Store and Test Tags](#)
- [Disinfection Guidelines](#)

How To: Store and Test Tags



Tags must have sufficient battery power by the MyChild system.

How

To prevent premature battery drain, M (FZB-050 available on our online store [needed-for-tag-storage-sku-fzb-050/](#)). frequency) “chatter” between themselves

Because the tags are always active, to a individual foil pouches should be kept in an RF-shielding solution.

Additionally, the tags should be stored can drain tags’ batteries. Some examples noise are:

- 1) Computers: desktops, laptops, and tablets
- 2) Flat screen and tube-type monitors and

Tag Battery Testing

Must be done for all MyChild

NOTE: Before using the pocket tag reader, the pocket tag reader/tester is powered with the battery compartment. The battery compartment is on the back of the device.

To turn the pocket tester on, press and hold the power button for 4 to 5 seconds.

Once the device is turned on, follow the prompts on the screen.

Step 1

When you see *User Menu* – press the *U* button.

Step 2

The prompt will read *Tag Test Mode*.

Step 3

Press the *ON/ACCEPT* button.

Cut-Band Tag Tamper Testing

Required for Cut-Band Tags Only

Cut-band tags require a tamper test that uses a test plate (CBP-100 available on our online store: [plate-for-cut-band-tag-sku-cbp-100/](https://www.mychildcare.com/plate-for-cut-band-tag-sku-cbp-100/)). If you fail the test, you will time out and have to start again.

Step 1

Place tag on cut-band test plate. Do not touch the tag pins.



After testing a tag, you can assign the tag to a patient at your workstation.

TLM Testing

The pocket tag tester can also be used to test and change the TLM mode.

To turn the pocket tester on, press and hold ON/ACCEPT button **and** the UP button simultaneously for 4 to 5 seconds. Once the device is turned on, follow these steps:

Step 1

You will see Tech Menu. Press the *DOWN* arrow one time.

**If you see the User Menu. Turn the device off and try again, making sure you are pressing both the up button and the ON button.*

Step 2

The prompt will read *TLM Mode*.

Step 3

Press the *ON/ACCEPT* button. This will bring you to the TLM Menu.

Step 4

Press the UP or DOWN button until TLM ENABLE is displayed.

Step 5

Press the Accept button once and RATE MENU will be displayed.

Step 6

Press the Down button until TLM RATE 16 SEC is displayed.

Step 7

Press Accept button.

Step 8

The tag tester displays *Querying TAG*.

Step 9

Hold the tag next to the tag tester to change the TLM mode to be “enabled.”

If successful, the HH will display the Tag’s ID and TLM Enabled

If multiple tags need to be turned on, pressing the Accept button will scan the next tag held close to it.

Make sure there is only one tag at a time near the pocket tag tester while turning on TLM.

Contact Us

For Technical support

TechSupport@McRobertsTech.com

800-776-7328 Option 2

[Download How to Store and Test Tags](#)

For customer service

CustomerService@McRobertsTech.com

800-776-7328 Option 8

Disinfection Guidelines